



sister
heart
contracting

capability statement

Sister Heart

People, Plant, Procurement

Sister Heart is a majority owned and operated Pilbara Aboriginal business that provides services across three key areas – **People, Plant** and **Procurement**. We use our business to change the lives of Aboriginal women, children and families and make a difference in our communities.

Our Way

Sister Heart Contracting is an Aboriginal majority owned business (77.5%) that is owned by two Pilbara Aboriginal businesses, Emu Nest and Brindabella. The shareholders within this partnership are composed of six Aboriginal Families with beneficiaries from the Palyku, Nyiyaparli, Kariyarra, Yindjibarndi, Banjima, Nyamal, Noongar and Yuet peoples. The company is led by two Aboriginal women who are experienced company directors.

The Sister Heart Way

Sister Heart creates value in the world by following 'The Sister Heart Way', which is a combination of our purpose, kinship and values and is inspired by the worldview framework of Emu Nest, one of our key shareholders.

Our Purpose

We use our business to change the lives of Aboriginal women, children and families and make a difference in our communities.

Sister Heart believes that empowering Aboriginal women economically is essential to overcoming Aboriginal poverty and other health and social issues faced by Aboriginal communities. Aboriginal women who are economically empowered contribute more to their families, societies, national economics and invest extra income in their children and family. This provides a route to sustainable development and a self-determining future. Sister Heart is built on a platform of different Aboriginal families that are led by Aboriginal women, coming together to build an economic future. We believe Aboriginal women and Aboriginal families are stronger when they stand together.

Our Kinship

The Sister Heart kinship network is composed of the relationships between our employees, shareholders, suppliers, customers and the communities in which we belong, work and live. We can only achieve our purpose with sustainable relationships with our kinship network.



Employees – who bring their passion, ideas, discipline, talents and networks



Suppliers – who support us with critical goods and services



Shareholders – who are invested in a long term vision and do not seek short term gains



Customers – who are committed to the empowerment of women and Aboriginal people



Communities – who support us because we support them

Our Values

Our values guide how we nurture the relationships in our kinship network, how we make decisions and the kind of behaviour we want to model in our actions.



We All Have Value – Each part of our kinship network has a necessary role to play by bringing their passion, ideas and discipline to empowering women and Aboriginal people.



We Are All Accountable – We are all accountable for our kinship network and take responsibility over our choices, behaviours and actions so that we can continuously improve.



We All Belong – We foster a sense of belonging to each other and all parts of the kinship network by being inclusive, supportive and operating like a family.



We Trust Each Other – We are prepared to sacrifice some of our own self-interest to build the capacity, resilience and value of others in the kinship network. Trust is created by looking after others and having others look after you.

Our Services

People



Sister Heart provides semi-skilled and skilled operators to support our customers' projects and operations.

We partner with our customers on these roles as long term placements, emphasising stability to ensure that we can attract, retain and grow the best talent that has hands-on experience in our customers markets and industries. We support all of our placements with additional training and mentoring as an extension of our workforce. Because we also engage in our own direct works we are able to move our talented people through a pipeline of various ongoing projects and works both internally and with our customers.

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Plant



Sister Heart has a range of Plant that we offer for hire so that our customers do not have to allocate the capital to purchase their own assets. We prefer to focus on longer term hire and lease arrangements so that we can continue to build our asset base and keep our equipment well maintained.

Our hire options include, but are not limited to:

- Light Vehicles
 - Water Carts
 - Tippers
 - Service Trucks
 - Tray Trucks
 - Vacuum Trucks
 - Waste Trucks
 - Truck and Trailers
 - Skid Steers
 - Backhoes
 - Graders
 - Wheel and IT loaders
 - Excavators
 - Telehandlers
 - Rollers
 - Generator sets
 - Other accessories
 - Gen Sets
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Procurement



Sister Heart uses our expertise to source and manage the supply of goods and services on our customers behalf. We use our greater buying power and networks to ensure we can reduce cost, improve reliability, introduce local economic impact and create greater overall value for our customer in the procurement categories we manage.

Our Impact

Aboriginal Economic Participation

Sister Heart has adopted the Aboriginal Economic Participation Standard designed by Emu Nest. This Standard encompasses five key pillars that ensure Aboriginal targets are set, implemented, reviewed and improved.



Cultural Safety



Management Systems



Aboriginal Employment and Training



Aboriginal Procurement



Capacity Building and Community

Sister Heart has a target of spending **10% of our revenue** on direct Aboriginal economic impact.

Empowering Women

Sister Heart has a strong focus on supporting Aboriginal women through:

1. Working with other Aboriginal women and families to co-invest and develop business opportunities, particularly in the co-investment and co-ownership of working assets
2. Developing and operating businesses that prioritise the employment and development of Aboriginal women
3. Investing in community projects that support the economic development of Aboriginal women, children and their families.

Sister Heart has partnered with the Emu Nest Foundation to donate **10% of our profits** into programs that empower Aboriginal women.

Case Studies

We have various relevant case studies on our website. Please see www.sisterheart.com.au

find out more

Please feel welcome to contact us.

Call: 0400 132 744

Email: administration@sisterheart.com.au

www.sisterheart.com.au