



Capability Statement

North West Alliance

KUJUNGKA LA PLYAMARNKU
Working Together to Make it Better

A Strong and Sustainable Partnership

Founded in 2013, North West Alliance is a partnership between Palyku Traditional Owner investment group, Emu Nest, and global environmental services company, Veolia.

The 50% Aboriginal-owned, independently operated company brings together the best of indigenous and western knowledge on sustainability in order to care for Country and generate economic impact. So far, we have generated over \$100 million in economic impact to the Pilbara region.

North West Alliance is the largest Aboriginal waste company in the Pilbara, with waste transfer stations located throughout the region. We service major mining and oil & gas companies in Western Australia,

employing over 100 people and achieving a consistently high rate of Aboriginal and female engagement.

We are proud to demonstrate best practice with regard to a successful partnership between a Traditional Owner family and a publicly-listed, international company. We attribute our success to our focus on creating long-term value, and fostering a sense of belonging, trust, accountability and autonomy with our kinship network.



Our purpose

To foster a sustainable Pilbara for future generations.

Acknowledgement

Kurranyi-janu laju kulilkujananya karnyilkujananya katangka wirlangka julujarnu, kuwarryi, yungunku puntu ngurra kujupa jarnu puntu walja kamu ngampurra

We acknowledge and honour the ancestors of all Aboriginal peoples: past, present and future, and the many countries they belong to and care for.

Our Kinship Network

The North West Alliance kinship network is made up of our employees, shareholders, suppliers and customers, as well as the communities in which we work, live and belong. We can only achieve our purpose if we have sustainable relationships with the people within this network.

- Employees** who bring their passion, ideas, discipline, talents and networks
- Shareholders** who are invested in a long term vision and do not seek short term gains
- Suppliers** who support us with critical goods and services
- Customers** who are deeply committed to sustainable development
- Communities** who support us, because we support them

Our Values

Our values guide how we nurture the relationships in our kinship network, how we make decisions, and the kind of behaviour we want to model in our actions.

- We all have value.**
- We are all accountable.**
- We all belong.**
- We trust each other.**



Services

WASTE MANAGEMENT

North West Alliance provides a total waste management solution for waste streams generated within the Pilbara, including offshore waste generated by the oil and gas industry.

We collect, transport, treat and dispose of all liquid, solid and hazardous waste streams, with a focus on maximising the diversion of waste from landfill. We manage a variety of waste streams generated through industries operating in the Pilbara, including:

- General waste
- Industrial waste
- Paper and cardboard
- Recyclables
- Liquid and hazardous waste
- Medical and quarantine waste
- Packaged waste & dangerous goods collections

ONSITE WASTE FACILITY SERVICES

North West Alliance provides clients with operation and maintenance services for onsite waste facilities, including:

- Bio-farm and bio-remedial facilities
- Onsite landfills
- Septic and waste water treatment plants
- Oily water treatment plants

This has the following benefits:

- Reduced costs through optimising plant cost drivers
- Increased regulatory compliance and reduced non-conformance
- Increased asset life
- Transfer of operational risk to North West Alliance
- Integrated scheduled maintenance program across multiple waste assets
- Benchmarking across waste assets leading to monitoring & other efficiencies
- Local technicians available to operate plant at all times
- Transparent and consistent reporting (can support compliance & continuous improvement)
- Employment and training opportunities for Aboriginal and other local people
- Diversion of waste from landfill and liquid recovery

SUSTAINABILITY CONSULTING

North West Alliance provides sustainability services to support our customers to divert waste from landfill and enable liquid recovery to achieve best-practice outcomes. We can assist with:

- Developing and implementing sustainability strategies
- Sustainability site assessments
- Waste management reports and waste action plans
- Waste composition audits
- Education and behaviour change programs
- Sustainability packages
- Testing and proper identification of waste (onsite chemist)
- Waste asset audits

SPECIALISED WASTE PROJECTS

In the event of unexpected or specialised waste issues, North West Alliance investigates the most cost-effective and environmentally-compliant solution to help our customers manage their risk.

NWA has scoped and implemented many highly specialised waste projects to collect, divert and dispose of waste streams that are problematic or produced in unique conditions, such as:

- Unexpected waste contamination from weather events
- Waste generated from infrastructure failure, eg. train derailments or defects
- Contaminated soils and PFAS
- Legacy waste that has not been properly identified or stored
- Specialised waste streams, eg. NORM, hazardous & quarantine waste, packaged waste & dangerous goods

INDUSTRIAL SERVICES

North West Alliance uses the safest, most efficient and environmentally sound methods to tackle challenges facing every aspect of industrial plant and equipment cleaning. Our services include:

- Vacuum loading to assist with vessel cleaning, wet and dry product recovery, dust containment, tunnel vacuuming, removal of heavy sludge, site material transfer, wet well cleaning, trench cleanouts, drainage and sewer system cleaning.
- High Pressure Water cleaning to assist with jetting / tank cleaning, deep cone tank cleaning, floor cleaning, pipe cleaning, jacketed pipe-heater unit cleaning, surface preparation for protective coatings, online precipitation cleaning and heat exchanger cleaning.
- Application of protective coatings

Our difference

LOCAL KNOWLEDGE

As a local Pilbara Aboriginal business, we understand the unique challenges the region brings, such as vast distances for service delivery, the high entry barriers to market, extreme weather events, and the impact of local conditions on the maintenance requirements and performance of plant and equipment.

We also understand the strengths and opportunities of living and working in the North West. When we scope and implement waste services for our customers, we do so with a lifetime of local experience.

GLOBAL EXPERTISE

We combine our local knowledge with the global best practice of Veolia, which is the largest integrated environmental services company in the world. NWA has access to Veolia's global benchmarking, research, technology, technical expertise and innovation. This allows us to identify and adapt proven solutions from other parts of the world to our local Pilbara region.

SAFETY

NWA's 'Always Safe Charter' outlines our no-compromise commitment to safety for our people and planet. It describes a clear set of rules, health and wellbeing initiatives, and behaviours that guide how we work and conduct ourselves. Our outstanding track record is testament to the success of our 'Always Safe' focus.

NWA operates in accordance with comprehensive OH&S, Quality and Environmental management systems, which are certified to AS/NZS 4801:2001, ISO 9001:2015, and ISO 14001:2015.

DEDICATED CONTRACT MANAGEMENT

NWA manages complex waste management contracts across the Pilbara, which require engagement with customers and their stakeholders across multiple sites, with varied compliance and onboarding requirements.

Our contract management model allows us to partner with our customers to drive efficiencies, identify and implement innovation and improvement, and ensure our services are safe and compliant. A dedicated Contract Delivery Manager is assigned to our major contracts so that we can effectively support our customers' operational needs.

TECHNOLOGY

NWA uses the latest technology, such as our digital sustainability reporting platform, ECOLOGIC, which provides customers with up-to-date information on their waste services. Metrics include diversion rates, volumes and masses of different waste streams, greenhouse gas emissions and breakdown by locations.

Customers can view the ECOLOGIC platform 24/7 and easily see the effectiveness of new initiatives and whether sustainability targets are being met. The platform can also identify areas for improvement.

ASSETS AND INFRASTRUCTURE

Bin Types	Truck Types
<ul style="list-style-type: none"> • Front lift 3m³ and 4.5m³ • Hook lift bins 10m³ up to 30m³ • Skip bins 6m³ and 9m³ • Mobile garbage bins (MGB's) 240L • 6 pack lifters • Hydrocarbon bins 2.6m³ and 1.7m³ 	<ul style="list-style-type: none"> • Hook lift trucks • Skip trucks • Front lift trucks • Vacuum trucks • Liquid tankers • Potable water tankers • B-Doubles • Flat-deck road trains

Impact

ABORIGINAL ECONOMIC PARTICIPATION

NWA has introduced an Aboriginal Economic Participation Standard which operates across five key pillars: cultural safety, management systems, workforce participation, supplier participation and capacity strengthening.

Our baseline target is for

10% of our revenue to be reinvested in the economic development of Aboriginal people across these pillars.


This helps to ensure we maximise our impact in Aboriginal communities and hold ourselves accountable.

WASTE SOLUTIONS & DIVERSION


North West Alliance is committed to supporting sustainable outcomes for waste generated within the Pilbara region. This includes supporting our clients' diversion, recovery, and sustainability targets through continued investment in people and infrastructure within the Pilbara region, to improve local capability in waste recovery and management solutions.



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